

# **Families FIRST**

Families FIRST is a case management program of the New Mexico Department of Health, Public Health Division, that provides perinatal case management to Medicaid eligible pregnant women and children 0-3 years old. See website for information about this program. Clients receive the following services:

- A case intake to ascertain the client's eligibility and to gather information for the purposes of care coordination;
- Presumptive Eligibility and/or Medicaid On-Site Application Assistance;
- An assessment of the client's medical/psychosocial strengths and risk factors;
- A plan of care that links clients with resources that address the problems/needs identified;
- Standardized health education and literature related to pregnancy, birth, newborn care and child development;
- Referrals to appropriate community resources;
- Monitoring and follow-up with clients to ensure that they receives the recommended services;
- A reassessment to evaluate the status of problems identified, and to identify additional areas of concern or risk.

## **Details**

#### **Services**

Health Support/Education/Insurance Pregnancy, Childbirth & Infant Care Care/Case Management

### Locations

1190 S. St. Francis Drive Santa Fe, NM 87505

Phone: (505) 476-8911

## **Parent Organization**

## **Families FIRST - NM ECECD**

Families FIRST is a case management program of the New Mexico Department of Health, Public Health Division, funded by Medicaid to provide perinatal case management to Medicaid eligible pregnant women and children 0-3 years old.

The purpose of perinatal case management services is to provide a voluntary home visit to eligible clients, to

establish a medical home, and to assist clients in gaining access to medical, social and educational services that are necessary to foster positive pregnancy outcomes and promote healthy infants and children in New Mexico.

1120 Paseo De Peralta Santa Fe, NM 87502

Phone: (505) 660-9079 Tollfree: (877) 842-4152 Email: marueen.burns@state.nm.us Primary Contact: Kristi Romero,Bureau Chief Contact Email: kristi.romero@state.nm.us Type: Government http://www.nmececd.org/familiesfirst/