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## Adult Protective Services

**If you suspect an adult is being abused, neglected, or exploited, call Adult Protective Services Statewide Intake, toll free at 866-654-3219**

The Adult Protective Services Division is mandated by New Mexico law to provide a system of protective services to persons over the age of 18 who are unable to protect themselves from abuse, neglect, or exploitation.

New Mexico has a “Duty to Report” provision in the Adult Protective Services Act (27-7-30) which states: “Any person, or financial institution, having reasonable cause to believe that an incapacitated adult is being abused, neglected or exploited shall immediately report that information to Adult Protective Services.” Adult Protective Services remains on call for emergent reports of adult abuse, neglect, and exploitation 24 hours a day, 7 days a week.

Investigations are conducted through a network of regions and field offices that cover all New Mexico counties. Caseworkers meet with alleged victims in their homes to investigate allegations, perform assessments, and address immediate safety needs. When necessary, APS provides short-term services, including emergency protective placement or caregivers, home care, adult day care, attendant care, and legal services, including filing of guardianship or conservatorship petitions in district court. The program works with health care providers, law enforcement, the judicial system, behavioral health agencies, and a wide range of community agencies to prevent continued abuse, neglect, or exploitation of adults who do not have the capacity to protect themselves.

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## Details

**Ages:** All ages

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## Services

Law Enforcement Services   Crisis Intervention   Older Adults

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## Locations

*2550 Cerrillos Road  
Santa Fe, NM 87505*

**Phone:** (800) 432-2080

**Hotline:** (800) 432-2080

**Toll Free:** (800) 432-2080

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## **Tucumcari Adult Protective Services**

*107 W. Aber  
Tucumcari, NM 88401*

**Phone:** (575) 461-0110

**Geographic Area Served:** De Baca County   Guadalupe County   Quay County

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## **Parent Organization**

### **NM Aging and Long Term Services Department**

The New Mexico Aging & Long-Term Services Department is dedicated to promoting the independence and dignity of elders and individuals living with a disability.

*2550 Cerrillos Rd  
Santa Fe, NM 87505*

**Phone:** (505) 432-2080

**Tollfree:** (800) 432-2080

**Contact Email:** [nm.adrc@altsd.nm.gov](mailto:nm.adrc@altsd.nm.gov)

**Type:** Government

<http://aging.nm.gov>