



**SHARE** new mexico™

## Long-Term Care Ombudsman

Ombudsmen are advocates and problem solvers for residents in nursing homes and assisted living facilities across New Mexico. Volunteers provide a voice for vulnerable adults who might otherwise go unheard. Through regular visits, Ombudsmen assist these residents by advocating for their rights, investigating complaints and helping to resolve their concerns fairly, and ensuring they receive the care they deserve. Services are free, confidential and provided statewide by dedicated staff and volunteers. Website: [http://www.nmaging.state.nm.us/Long\\_Term\\_Ombudsman](http://www.nmaging.state.nm.us/Long_Term_Ombudsman)

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## Details

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## Services

Protective Services   Older Adults   Disabilities and Health Concerns

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## Locations

### Las Cruces, Roswell and SE New Mexico

*2407 W. Picacho, Suite B2  
Santa Fe, NM 88007*

**Phone:** (866) 451-2901  
**Toll Free:** (866) 451-2901

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### Albuquerque and NW New Mexico

*8500 Menaul Blvd NE, Suite 350  
Albuquerque, NM 87112*

**Phone:** (866) 451-2901  
**Toll Free:** (866) 451-2901

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### Santa Fe and NE New Mexico

*2550 Cerrillos Rd  
Santa Fe, NM 87505*

**Phone:**

(866) 451-2901

**Toll Free:** (866) 451-2901

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## **Parent Organization**

### **NM Aging and Long Term Services Department**

The New Mexico Aging & Long-Term Services Department is dedicated to promoting the independence and dignity of elders and individuals living with a disability.

*2550 Cerrillos Rd  
Santa Fe, NM 87505*

**Phone:** (505) 432-2080

**Tollfree:** (800) 432-2080

**Contact Email:** [nm.adrc@altsd.nm.gov](mailto:nm.adrc@altsd.nm.gov)

**Type:** Government

<http://aging.nm.gov>