Long-Term Care Ombudsman

Ombudsmen are advocates and problem solvers for residents in nursing homes and assisted living facilities across New Mexico. Volunteers provide a voice for vulnerable adults who might otherwise go unheard. Through regular visits, Ombudsmen assist these residents by advocating for their rights, investigating complaints and helping to resolve their concerns fairly, and ensuring they receive the care they deserve. Services are free, confidential and provided statewide by dedicated staff and volunteers. Website: https://www.aging.nm.gov/ombudsman/

Details

Services

Protective Services Older Adults Disabilities and Health Concerns

Locations

Las Cruces, Roswell and SE New Mexico

2407 W. Picacho, Suite B2
Santa Fe, NM 88007

Phone: (866) 451-2901
Toll Free: (866) 451-2901

Albuquerque and NW New Mexico

8500 Menaul Blvd NE, Suite 350
Albuquerque, NM 87112

Phone: (866) 451-2901
Toll Free: (866) 451-2901

Santa Fe and NE New Mexico

2550 Cerrillos Rd
Santa Fe, NM 87505

Phone:

(866) 451-2901
Toll Free: (866) 451-2901

Parent Organization

NM Aging and Long Term Services Department

The New Mexico Aging & Long-Term Services Department is dedicated to promoting the independence and dignity of elders and individuals living with a disability.

2550 Cerrillos Rd
Santa Fe, NM 87505

Phone: *(505) 432-2080*
Tollfree: *(800) 432-2080*
Contact Email: *nm.adrc@altsd.nm.gov*
Type: *Government*
http://aging.nm.gov