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## Critical Assistance for New Mexico's Military Families

Operation Homefront's Critical Assistance Program helps military families through difficult periods by addressing financial shortfalls. Our program is designed to ensure that short-term needs don't turn into chronic, long-term struggles. Most often this means assistance with mortgage payments, rent, utilities, car repairs, home repairs, overdue bills, critical baby items, and groceries. Our process is managed by a professional caseworker who will:

- validate financial needs before support is provided
- offer assistance in the form of grants, not loans
- pay funds directly to service providers, not the military family

Through our nonprofit partners, those receiving financial assistance with rent and mortgage, utilities, and food are offered financial education to break the cycle of recurring crisis and achieve long-term self-sustainability.

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### Details

**Ages:** Adults All ages

**Races:** All

**Genders:** All

**Intake Process:** Online Application Appointment Necessary

**Documentation:** Proof of income Rent or lease agreement Utility Bills

**Payment Options:** Donation

**Special Needs:** Veterans

**Waiting List:** Limited Slots

**Restrictions:** active duty or veterans within 7 years of discharge

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### Services

Basic Needs Food Utilities Temporary Financial Assistance Housing Money Management  
Income Support and Employment Individual & Family Life

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### Locations

#### Operation Homefront

1355 Central Parkway South, Suite 100  
San Antonio, TX 78232

**Phone:** (210) 659-7756

**Toll Free:**

(800) 722-6098

**Fax:** (210) 566-7544

**Hours:** 9:00 am - 5:00 pm central time

**Languages Spoken:** English

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## **Parent Organization**

### **Operation Homefront**

Operation Homefront's mission is to build strong, stable, and secure military families so they can thrive - not simply struggle to get by - in the communities they have worked so hard to protect.

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**Type:** Nonprofit

**EIN:** 32-0033325

<http://www.OperationHomefront.org>