



**SHARE** new mexico™

## **Crime Victim Assistance Unit (CVAU)**

Assisting victims of all crimes with emotional support and tool to make informed decisions.

We assist with:

- Knowledge of victim's rights
- Assistance with Orders of Protection
- Crisis intervention response by law enforcement or hospital request
- Victim Advocacy
- Safety Planning
- Reimbursement Applications for Crime situations
- Counseling Information
- Referrals to Emergency Shelters and Legal Representation
- Criminal Hearing accompaniment and support
- Community Resource Referrals
- Information on the Criminal Justice Process

---

## **Details**

**Ages:** All ages

**Races:** All

**Genders:** All

**Intake Process:** Call Email Walk-In

**Payment Options:** Free

**Waiting List:** Never

**Contact:** CVAU

**Contact Email:** [cvau@rrnm.gov](mailto:cvau@rrnm.gov)

---

## **Services**

Law Enforcement Services

---

## **Locations**

### **Rio Rancho Police Department**

*500 Quantum Rd. NE  
Rio Rancho, NM 87124*

**Phone:** (505) 896-8360

**Hours:**

8am-4pm

**Languages Spoken:** English Spanish

**Geographic Area Served:** Sandoval County

---

## **Parent Organization**

### **RRPD Crime Victims Assistance Unit**

To Validate, Educate, and Empower victims of violent crime as they move through the healing process.

*500 Quantum Rd. NE  
Rio Rancho, NM 87124*

***Mailing:***

*500 Quantum Rd. NE  
Rio Rancho, NM 87124*

***Phone:*** (505) 896-8360

***Primary Contact:*** Kimberly Stein

***Type:*** Government